



EMERGENCY OPERATION CENTRE PROJECT

(Smart City Funded INR 71.00 Cr)

PROJECT SUMMARY

Emergency Operation Centre: Crises, whether man - made or natural, can occur anytime, making disaster preparedness essential. Nashik, a city located by the Godavari River, has experienced flooding, highlighting the need for an "Emergency Operation Center (EOC)" to manage disaster risks. Nashik Smart City has addressed this by setting up a dedicated state-of-the-art Emergency Response Center that serves as a control room for managing disaster risks:

- 24/7 Monitoring and Response: EOC that will operate round the clock, coordinating resources from agencies like fire, police, transport and hospitals to minimise harm and ensure swift recovery.
- Specialised Training: EOC's staff are trained for emergencies ensuring expertise in high - pressure situations and conducting regular preparedness programs.
- Technological Edge: The EOC is outfitted with advanced technology, enabling swift responses, efficient communication and real - time data analysis, all vital in emergencies.
- It has all the required technology infrastructure like 200 Nos of Cameras, 200 PAS - Public Announcement System, a Disaster Management Portal, an Emergency Operation Command Control Room equipped with servers, desktops, a video wall, integration with ICCC, a State-of-the-art conference room.
- Implementation of Integrated and well - connected communication infrastructure like 6 divisional office war rooms, video conferencing facility for all the 28 Police Stations, 4 Drones, Satellite Phones, Mobile Sets and IP PBX system.

- ▶ Assisting Field Responders: They work with onsite incident commanders, providing essential resources and support.
- ▶ Resource Management: EOC oversees the effective allocation of personnel, equipment and other essential resources.
- ▶ Public Communication: EOC keeps the public informed with alerts, updates and instructions, sharing information in local and disaster - prone areas via appropriate media along with daily updates on our dedicated disaster portal.
- ▶ Recovery and Evaluation Planning: EOC creates plans for long term recovery after emergencies, updating the Disaster Management Action Plan as needed, maintaining an inventory of resources and organizing post - disaster evaluations.
- ▶ Information Sharing: Providing information to the Corporation, Police and to the major stakeholders as and when required.

IMPACT

